



Revenue Careers



Position: Information Technology Specialist 5
(Application Dev. & Software Management)

Division: Information Services

Location: Tumwater
Notice: 1-2-072-OC

Opens: March 17, 2006
Closes: Open until filled, candidates are encouraged to apply by March 30, 2006

Great Careers!

Explore opportunities with Department of Revenue! Revenue's dynamic team is comprised of dedicated professionals who fairly and efficiently collect revenues and administer programs to fund public services, and advocate sound tax policy. We provide great solutions and service by attracting and retaining the best talent and building a diverse workforce. Our employees are our greatest asset. As a member of Revenue's team, you have an important role in our agency mission.

Great Talent!

The Department of Revenue employs approximately 1,000 people, including revenue auditors and agents, tax examiners, administrative law judges, property appraisers, foresters, and computer analysts.

Great Location!

Revenue headquarters is located in Olympia, home to the state capitol. The city, located on Puget Sound's southernmost tip, is rich in history, culture, and natural beauty. Olympia's location provides easy access to the Cascade Mountains,

Who May Apply:

At the close of this vacancy, we will be pulling from the Information Technology Specialist 5 (1-2-072 OC) register. If you are interested in applying for this vacancy, please ensure you are on the Information Technology Specialist 5 (1-2-072 OC) register. Candidates may access the Department of Personnel's on-line exam (INET) by going to the following web address:
http://hr.dop.wa.gov/statejobs/bulletins/CURRENT/12072_73oc.htm

Primary Duties:

Serves as expert web application developer. Provides expert consultation and specialized analysis, design, development, acquisition, installation, maintenance, programming, testing, quality assurance, troubleshooting and/or problem resolution tasks for major organization-wide, high risk/high impact (Internet\Intranet, supporting systems including E-file, E-file Helpdesk, Bill Pay and various other internet\intranet applications. Also serves as the professional level technical consultant to Information Services staff in the design, enhancement and support of large, high risk, multi-tier Internet and Intranet based systems. Specifically performs the following tasks: provides professional technical expertise in the design and development of the multi-tier application. Supports, maintains and enhances multi-tier applications, analyzes problems, makes recommendations for improvements and implements fine tuning adjustments; analyzes recovery scenarios and develops on-site backup requirements; analyzes and resolve complex problems such as multi-browser access and multiple product problems.

Serves as a technical specialist coordinating closely with other technical staff to facilitate discussion in the development of standards and methodologies related to multi-tier Internet and Intranet development and support activities. Serves as technical consultant to other project development or support efforts.

Assists in determining application impacts affecting existing and

Olympic Peninsula, and the Pacific Ocean.

Great Benefits!

- Competitive salaries
- Excellent health and retirement benefits
- Generous paid vacation and holidays
- Promotion opportunities
- Cross-training opportunities
- Continuous learning opportunities
- Talented co-workers
- Meaningful and ethical work
- Serving citizens and making a difference

Visit us at www.dor.wa.gov

How to Apply

E-mail: jobs@dor.wa.gov

FAX: (360) 664-0658

Mail: Department of Revenue
Office of Human Resources
Attention: Recruitment
P.O. Box 47463
Olympia, WA 98504-7463

proposed changes to departmental operating procedures and software upgrades that could affect the Internet\Intranet systems.

Provides oversight, and participates, in the development and maintenance of systems documentation including, but not limited to, data flow diagrams, logic diagrams, written descriptions, use cases, and structure charts. Participates in reviews or walk-through of other programmers' documentation and code for accuracy and quality. Performs other duties as required.

Compensation:

\$4247-\$5435 per month (Range 62), depending on qualifications. Outstanding benefits including health, dental, life and long-term disability insurance; vacation, sick, military and civil leave; dependent care assistance program; employee advisory service; deferred compensation plans; educational benefits program; 11 paid holidays; Commute Trip Reduction Incentives; flexible work hours; training; and state retirement plans.

Desired Qualifications:

- Web application development
- Excellent technical writing and verbal communication skills
- Excellent customer service skills
- Ability to multi-task and meet deadlines.
- E-file application experience

A Bachelor's degree including 9 semester or 15 quarter hours of computer science courses and four years of experience analyzing, designing, or programming computer systems applications or databases.

OR

An Associate's degree or completion of an accredited vocational training program in an information technology or related program and five years of experience analyzing, designing, or programming computer systems applications or databases.

OR

One year as an Information Technology Applications Specialist 4 or equivalent.

Experience analyzing, designing, or programming computer systems applications or databases will substitute for education on the basis of one year of experience for two years of education.

A Master's degree will substitute for one year of experience except for the specified Information Technology Applications Specialist 4

requirement.

Examination:

The examination is an evaluation of your experience and training. Employees in these positions perform tasks requiring the use of effective technology. Completing and submitting your application and exam response electronically is part of the exam. Those needing technical assistance or accommodation with this process should call 360-664-1960 or 360-664-1962, Monday through Friday, 8 a.m. to 5 p.m.

Some locations where you may access computer terminals are:

- Department of Personnel, 600 S. Franklin, Olympia, Washington
- Work Source Centers (see locations at: <http://www.wa.gov/esd/work/localconnections.htm>)
- Public libraries

You will receive your score notice via the internet after you complete all required forms and submit your application.

This recruitment is open to anyone who meets the desired qualifications.

Applications are accepted electronically through the Internet Application System (INET) only. Applicants develop an employment profile (application) in the system and take the exams for these job classes online. Once you have submitted the forms via our secure site, you will receive notification of your score and placement on the register. Those needing technical assistance or accommodation with this process should call 360-664-1960.

Go to the following web address to begin the application process:

<https://fortress.wa.gov/dop/inetapp/DOP/default.asp>

You must type this web address, in your address bar to go to it. This page is not interactive. The exam is located under the Information Technology category on the Department of Personnel site.

How to Apply:

Please express your interest by submitting a cover letter, resume and state application.

Submit Applications to:

E-mail: jobs@dor.wa.gov
please indicate position title in subject line

Fax: (360) 664-0658
please indicate position title on cover

Mail: State of Washington Department of Revenue
Office of Human Resources
Attention: Recruitment
P.O. Box 47463
Olympia, WA 98504-7463

Special Note:

This position is covered by a collective bargaining agreement between the Department of Revenue and the Washington Public Employees Association (WPEA), which contains a "union security" provision. This means that, as a condition of employment you must either join the union and pay union dues, or pay the union a representational or other fee within 30 days of the date you are put into pay status. Prior to any new appointment into the Department of Revenue, a background check will be conducted.

The Washington State Department of Revenue is an equal opportunity employer. Women, racial and ethnic minorities, persons of disability, persons over 40 years of age, and disabled and Vietnam era veterans are encouraged to apply. Persons of disability, who need assistance in the application/testing process, or those needing this job announcement in an alternative format, may call the Office of Human Resources at (360) 725-7501, TDD/TTY (360) 664-0580.

