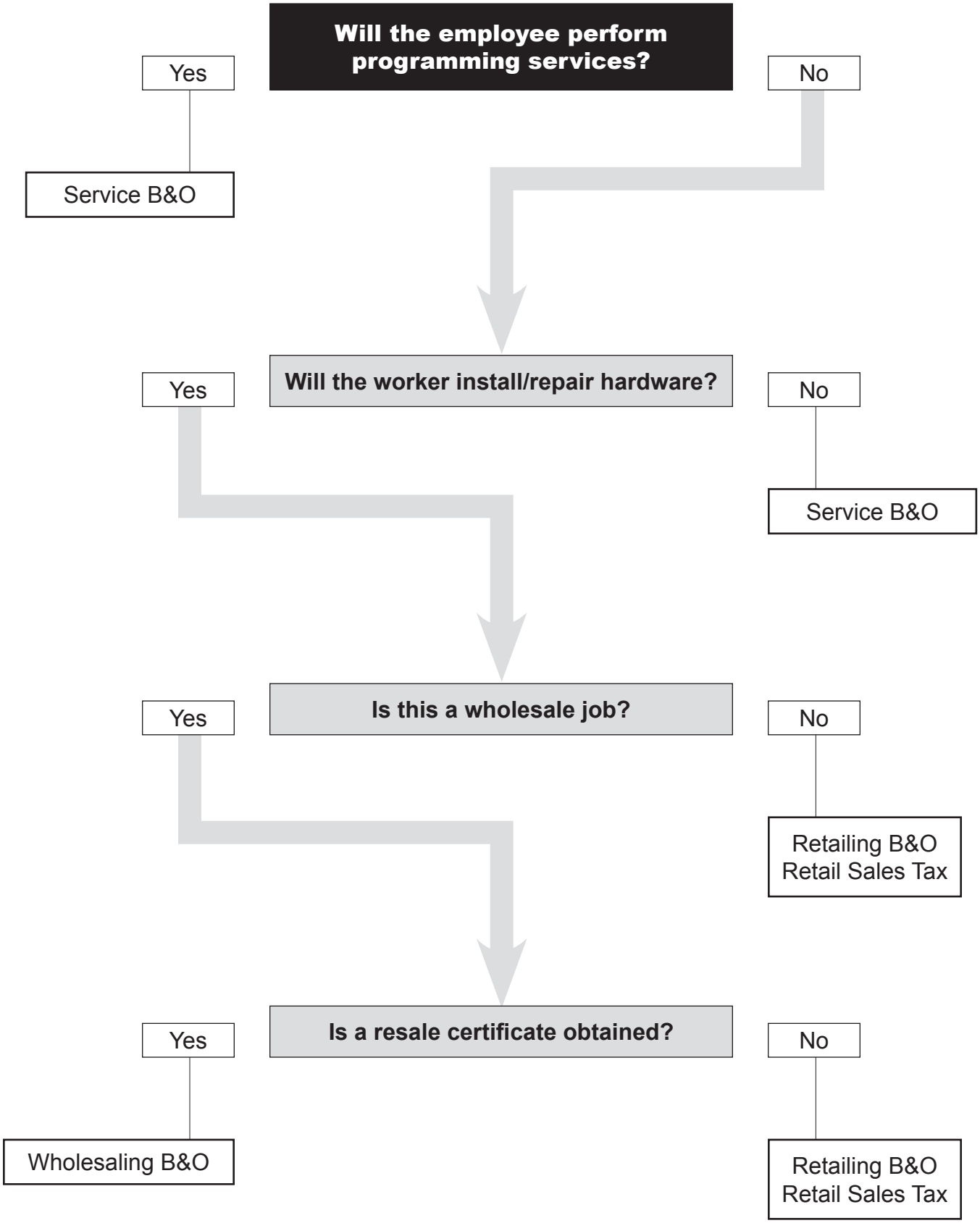4. Computer/Technology Services