

## VISION

To achieve the highest level of voluntary compliance and customer service through collaboration and innovation.

## MISSION

To fairly and efficiently collect revenues and administer programs to fund public services and advocate sound tax policy.

## VALUES

### Open communication

We seek first to understand and are respectful in all communications.

### Cooperation

We work together to achieve shared goals in a supportive environment.

### Respect

We honor different perspectives and treat people with courtesy.

### Integrity

We are honest and ethical.

### Professionalism

We perform to the highest standards of conduct.

### Accountability

We take responsibility for the results of our actions.

### Excellence

We seek continuous improvement in all we do.



Working  
**TOGETHER**  
to **FUND**  
Washington's  
**FUTURE**

## PRIORITIES

Customer-focused service

Efficient and effective  
program administration  
and revenue collection

Fair and consistent tax  
policy administration

Legislative and executive  
branch support