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Revenue announces Employee Recognition Award recipients

OLYMPIA – Dec. 4, 2013 – The Washington State Department of Revenue today announced the winners of its Fiscal Year 2013 Employee Recognition Awards.

The annual awards acknowledge exemplary performance by staff members in eight categories: outstanding employee, internal customer service, external customer service, leadership, diversity, project team, teamwork and field office.

The winners are:

- Outstanding Employee: Lisa Faker, Appeals Division; and Tom Garden, Business and Financial Services Division
- Internal Customer Service: Jeff Sturgeon, Business and Financial Services Division
- External Customer Service: Kim Davis, Research & Fiscal Analysis Division
- Leadership: Dylan Waits, Interpretations and Technical Advice Division
- Diversity: Rick Stedman, Taxpayer Services
- Teamwork: Tacoma Compliance Office
- Project Team: Remote Deposit Process Improvement, Information Services and the Business and Financial Services divisions
- Field Office: Spokane Field Office.

Revenue Director Carol K. Nelson noted the winners were chosen from among 236 nominations submitted by Department employees recognizing the efforts of 526 people, or almost half of total agency staffing.

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“Every day our employees go above and beyond to provide the highest level of customer-focused service,” Nelson said. “Revenue’s dedicated team of professionals is always looking for innovative ways to improve efficiency. These awards are a great opportunity for us to say thank you and let our employees know that we’re recognizing their hard work and effort.”

Revenue’s director and members of its Executive Team announced and presented winners with awards during surprise visits to the winners during staff meetings.

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About Revenue

The Department of Revenue is Washington state’s primary tax administration agency, nationally recognized for innovation and service quality. In fiscal year 2013, Revenue collected more than \$18 billion in tax revenues that support public schools, social services, health care, corrections, public safety and natural resources conservation.