Revenue at a Glance

**Revenue collected (FY22)**

**State revenues (in billions):**
- Retail sales and use tax: $15.0
- Business and occupation: $6.1
- State property tax levy: $4.5
- Other state taxes: $5.2

**Local revenues:**
- Retail sales and use tax: $6.6
- Other local revenues: $0.6

**Total collections:** $38.0

**Reporting/active businesses**

Active reporting (as of 7/1/2022):
- Monthly: 165,179
- Quarterly: 239,486
- Annual: 227,659
- Total: 632,324

Audits: 3,983
Voluntary compliance: 98.2%

**Tax Return Filings**

- Monthly: 1,858,811
- Quarterly: 799,425
- Annual: 184,153
- Total: 2,842,389

**Staffing**

FTEs: 1,202.3

**Efficiencies**

Cost per $100 collected (FY22): 58¢

In the past 20 years, we’ve increased:
- Revenue collected: 190.3%
- Registered businesses: 12.2%
- FTEs: 19.5%

**Agency budget 2021-2023 biennial (in millions):**
- FY22: $192.4
- FY23: $439.2*
- Total: $631.6

*Increase in FY23 budget includes money allotted for Working Families Tax Credit payments.

**Tax revenue collected and what it provides**

- $15.0 billion — State retail sales and use tax
- $6.6 billion — Local retail sales and use tax
- $6.1 billion — Business and occupation tax
- $6.1 billion — State property tax
- $5.2 billion — Other state taxes and fees
- $4.5 billion — State share property tax
- $0.6 billion — Other local taxes

**Customer service**

- 2.8 million Filed returns
- 96.7% Returns filed online
- 324,039 Phone calls
- 25,125 Live chats
- 9.9 million Visits to dor.wa.gov
- 416,474 Business license applications and renewals
- $89.4 million Unclaimed property returned to owners
- 192,704 Unclaimed property refunds processed
- 56 New business workshops (1,444 attendees)