Revenue at a Glance

Revenue collected (FY23)

State revenues (in billions):
- Retail sales and use tax $15.9
- Business and occupation $6.6
- State property tax levy $4.5
- Other state taxes $5.8

Local revenues:
- Retail sales and use tax $7.0
- Other local revenues $0.7

Total collections $40.5
Cost per $100 collected 54¢

Reporting/active businesses

Active reporting (as of 7/1/2023):
- Monthly 170,939
- Quarterly 238,129
- Annual 226,286
- Total 635,354

Audits 4,027
Voluntary compliance 98.2%

Tax return filings

- Monthly 2,022,663
- Quarterly 876,794
- Annual 200,902
- Total 3,100,359

Staffing

FTEs 1,458.3

Agency budget 2021-2023 biennial

FY22 $192.4M
FY23 $439.2M
Total $631.6M*

*Increase in FY23 budget includes money allotted for Working Families Tax Credit payments.

Unclaimed Property

Property reported $322M
Claims approved 306,374
Returned to owners $138.9M

Tax revenue collected and what it provides

- $15.9 billion — State retail sales and use tax
- $7 billion — Local retail sales and use tax
- $6.6 billion — Business and occupation tax
- $5.8 billion — Other state taxes and fees
- $4.5 billion — State share property tax
- $0.7 billion — Other local taxes

Working Families Tax Credit

Applications received 182,300
Individual Tax Identification Number (ITIN) filers 18,230
Total refunded $94.7M

Customer service

11.1 million Website visits
350,965 Phone calls
704 WFTC outreach events
22,829 Live chats
423,970 Business license applications and renewals
60 Educational workshops (1,529 attendees)