

"Working together to fund Washington's future"

## Local Government Partnership

Vikki Smith, Director June 8, 2016



# Changes to Taxation of Amusement and Recreation Activities



John Wack
Tax Information Specialist



# **Topics**

- 1. Overview of new law (HB 1550)
- Municipal facilities providing fitness and recreational activities – community centers
  - General approach
  - Is it an athletic or fitness facility (AFF)?
  - Rental of facilities to third party contractors
- 3. Questions and answers



# What is DOR Providing for Guidance on HB 1550?

- Web page Retail recreational services and athletic and fitness facilities
  - Web page Local government physical fitness classes
  - Updates to the local government page added soon
- WAC 458-20-183 Amusement, recreation, and physical fitness services rule is being updated
  - Comments welcome



## Overview of HB 1550





#### Overview of HB 1550

- Changes to RCW 82.04.050 effective January 1, 2016
- Replaced two sections
  - Amusement and recreation services
  - Physical fitness services
- New sections
  - Section 3(g) Athletic or fitness facilities (AFF)
  - Section 15 Retail recreational services



# Athletic or Fitness Facilities (AFF) Defined

Indoor or outdoor facility or portion of a facility that is primarily used for:

- Exercise classes
- Strength and conditioning programs
- Personal training services
- Tennis
- Racquetball, handball, squash, or pickleball
- Yoga
- Boxing, kickboxing, wrestling, martial arts, or mixed martial arts training
- Other activities requiring use of exercise or strength training equipment
  - o Treadmills, elliptical machines, Pilates equipment, weightlifting equipment, etc.



#### Old vs. New

Physical fitness services (old) vs. AFF (new)

- Physical fitness services were taxable based on the activity
- An AFF is established based on the availability of:
  - Activities
  - Facilities
  - Equipment



#### Characteristics of an AFF

- An AFF is established when a facility or part of a facility is primarily (more than 50%) used for:
  - AFF activities
  - AFF facilities
  - AFF equipment
- AFF established all charges for use of facility and associated charges are retail sales, including instructional lessons



#### Exclusions from Retail Sales

AFF exclusions from retail sales

- Yoga, tai chi or chi gong classes held at a community center
- Separately stated charges for certain uses of AFF or other services





#### Retail Recreational Services

#### Subject to

- ✓ Retail sales tax
- ✓ Retailing B&O tax
- List of activities defined as retail sales
- Specific activities and some more general
- Specific exclusions from retail sales

Web page available: Recreational Services at a Glance



#### Retail Recreational Services

- Amusement park, theme park, and water park facility
- Air sports
- Batting cages
- Bowling
- Bungee jumping, zip lining, and riding inside a ball, inflatable or otherwise
- Climbing on artificial climbing structures
- Day trips for sightseeing purposes
- Fishing
- · Go-karting, bumper cars, and other motorized activities
- Golf



### Retail Recreational Services (continued)

- Horseback riding
- Hunting
- Paintball and airsoft activities
- Playground activities, indoor and outdoor
- Shooting sports and shooting activities
- Skating
- Snow sports and activities (with or without snow)
- Swimming recreational and fitness swimming that is open to the public
- Table games
- Water sports and activities



#### Non-retail Recreational Services

- Dancing
- Day camps
- Gymnastics
- Running, triathlon, and bicycling events
- Sports leagues
- Sports venues not including an athletic or fitness facility
- Video game/arcade game trucks
- Yoga, tai chi, chi gong



#### Non-retail Recreational Services

- Physical fitness activities provided at AFF are retail sales
- Includes non-retail recreational services:
  - Dancing
  - Gymnastics
  - Running, triathlon, and bicycling events
  - Sports leagues
- Charges for space by AFF to 3<sup>rd</sup> party providing physical fitness activities are retail sales



#### Local Government

#### Local government physical fitness classes

- Retail sales tax exemption under RCW 82.08.0291 for physical fitness classes provided by local governments unchanged
  - Retailing B&O tax applies
- AFF classes may qualify for exemption
- Retail recreational services do <u>not</u> qualify

Web page available: Local government physical fitness classes



# Opportunity to Dance

- Temporary exemption made permanent
- Not subject to retail sales tax
- Taxable under Service and other B&O tax



Web page available: Opportunity to Dance



# Municipal Facilities Providing Fitness and Recreational Services - Community Centers





# General Approach - Community Centers

#### Two part test:

- I. AFF as a whole
  - Entire community center treated as AFF
  - Physical fitness activities are retail sales
- 2. AFF in part
  - Part of community center treated as AFF
  - Physical fitness activities in AFF are retail sales



Presume entire community center is AFF if:

- More than 50% of the revenues are from AFF activities and facilities
- Community center has substantial fitness center and/or racquet center

Result: Charges by the community center for "physical fitness activities" considered retail sales unless exclusion applies



#### Physical fitness activities

- Activities that involve physical exertion for the purpose of improving or maintaining participants':
  - General fitness
  - Strength
  - Flexibility
  - Conditioning
  - Health



#### Exclusions from retail sales at an AFF

- Separately stated charge
- Not subject to retail sales tax
- Subject to service and other B&O tax



#### Exclusions from retail sales at an AFF

- Yoga, tai chi, and chi gong classes
- Use of community center for purpose other than engaging or receiving instruction in physical fitness activity
- Use of discrete portion of community center, other than a pool, where portion of facility does not by itself, meet definition of an athletic or fitness facility



Exclusions from retail sales at an AFF (continued)

- Use of the facility for
  - Advertising
  - Massage
  - Nutritional consulting
- Does not include personal training services or instruction in physical fitness activity
- Physical therapy provided by a licensed physical therapist prescribed by authorized health care practitioner
- Cover charges for dances

Web page available: Opportunity to Dance



# Exemption from Retail Sales Tax

- Physical fitness classes provided by a community center
- Characteristics of a physical fitness class
  - Group exercise (not one-on-one)
  - o Group instructor or leader provided
  - Set days and times
  - Limited number of participants
  - Registration is in advance or before beginning class

Web page available: Local government physical fitness classes



# Community Center Part AFF?

Community center is part AFF when

- Has revenues from AFF activities and facilities 50% or less of total revenues, and
- Does not have a substantial fitness center and/or racquet center

Department will presume community center <u>as a whole is not</u> <u>an AFF</u>

Community center must determine if a <u>portion</u> of the facility is an AFF



#### Two Part Test

- 1. Is there a separate / discrete area (e.g., a room) that is "primarily used" (> 50%) as an AFF?
- 2. Is there a separate/discrete charge for the use of this (room) area?
  - o If answer to I and 2 is <u>yes</u>, separate room (or area) is AFF and any charges to use the AFF are retail sales.
  - o If answer to 1 or 2 is <u>no</u>, then no portion of community center is AFF



# Two part test – Assumptions

- 1. <u>In buildings</u> look at entire room (area) to determine if separate area should be considered an AFF and no splitting of rooms
  - center has a couple stationary bicycles in a corner. There is no charge for the use of the stationary bikes. The remainder of the room has no exercise equipment and is primarily used for dance classes and meetings. The Department will not view this room to be an AFF when there is no separate charge for use the exercise equipment.



# Two part test — Assumptions (continued)

- 2. <u>Outdoor areas</u> look at primary activity performed to determine if outdoor area qualifies as AFF
  - **Example:** City X has a community center with an outdoor tennis court, an outdoor basketball court, and a softball field that are side by side. The use of any of the outdoor areas requires the payment of a fee. In this situation each area is a distinct area. The tennis court is an AFF; while the softball field and the basketball court are not AFFs.



# Two part test — Assumptions (continued)

- 3. Department presumes the following rooms within a community center are not AFFs when the facility as a whole is not an AFF:
  - Gymnasiums
  - Multi-purpose rooms
  - Classrooms
  - Meeting rooms
  - Pools
  - Outdoor basketball courts
  - Outdoor ball fields (soccer, football, baseball, etc.)



# Two part test — Assumptions (continued)

- 4. "Primarily used" means more than 50%
  - To determine if area (room) is "primarily used" as an AFF, the schedule of room use for a charge will determine whether it is primarily used as an AFF. Idle or unscheduled time will not be a part of the calculation.



# Application of taxes

- Room (or area) at community center is AFF then:
  - Any charges to use that room for physical fitness activities are considered to be a retail sales unless an exclusion applies
  - All charges to engage in or receive instruction in physical fitness activities in the AFF portion of the community center are retail sales (the exemption from retail sales tax for physical fitness classes may apply)



# Community Center is not an AFF

#### Recreational services

- Retail recreational services subject to retail sales tax and income subject to B&O tax under Retailing classification
- Non-retail recreational services subject to B&O tax under the service and other classification
  - Retail sales tax does not apply on charges to participants
  - Includes charges for activities otherwise treated as AFF activities



# AFF Facility Rental

Renting AFF facility used for a physical fitness activity

- Community center collects retail sales tax from third party contractor
- Income received by community center subject to B&O tax under retailing classification



# AFF Facility Rental – Examples

#### Rental of Rooms/Facilities to 3<sup>rd</sup> Party Contractors

- Example I: A rock climbing instructor not employed by the community center reserves two hours each week on the community center's climbing wall to teach a class on climbing techniques. The community center must collect retail sales tax from the instructor because the class is considered a physical fitness activity.
- Example 2: An art instructor rents a room to hold an art class. The community center does not have to collect retail sales tax from the instructor because the art class is not a physical fitness activity.
- Example 3: A dance instructor rents the gymnasium at the community center for a ballroom dance class. The community center must collect retail sales tax from the instructor because the class is considered a physical fitness activity.



# Non-AFF Facility Rental

Rental of Rooms/Facilities to 3<sup>rd</sup> Party Contractors

- Community center does not collect retail sales tax
  - Example I: A rock climbing instructor not employed by the community center reserves two hours each week on the community center's climbing wall to teach a class on climbing techniques. The community center does <u>not</u> have to collect retail sales tax from the instructor because climbing wall is not considered part of an AFF.
  - Example 2: A dance instructor rents the gymnasium at the community center for a ballroom dance class. The community center does <u>not</u> have to collect retail sales tax from the instructor because the gymnasium is not an AFF.



### Questions?





# **Break**



# Protecting Confidential Tax & Licensing Information: Ten Things You Need to Know

Kristal Wiitala

DOR Information Governance Manager

Marta Carlo

DOR Public Records Officer





#### I. Most DOR Information is Confidential

Information your jurisdiction receives from Revenue is confidential and cannot be re-disclosed

Before giving out information ask yourself:

"Is this confidential taxpayer (CTI) or licensing Information (CLI)?"





#### 2. Information is exempt from disclosure

#### **Public Records**

o RCW 42.56.230(4)

#### Excise Tax

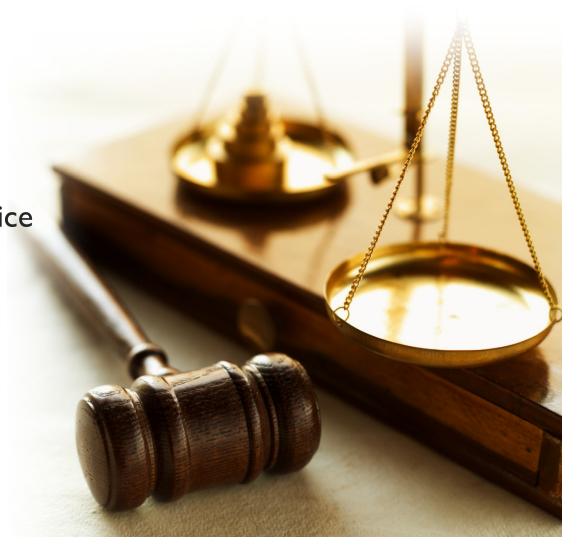
o RCW 82.32.330

**Business Licensing Service** 

o RCW 19.02.115

#### Property Tax

- o RCW 84.08.210
- o RCW 84.40.020
- o RCW 84.40.340





#### 3. Limited Information is Public

Public *
Name and registration number
Trade Name or d.b.a.
Mailing address
Business Location
Type of entity (corp., sole prop)
NAICS
Reseller permit # & effective dates
Account status and open/closed dates
License, UBI or dealer number
Governing people

<sup>\*</sup> List not for commercial purposes



# 4. Data-sharing or Partnership Agreements Protect Confidentiality



- Know and understand limitations on use of information
- Do not share (re-disclose)
- Safeguard the information at all times



# 5. Tax and License Confidentiality Affidavits Required



### Tax and License Confidentiality Affidavit

This form must be completed and signed by every individual (including mayor, councilmember, treasurer, city manager, etc.) with access to confidential tax or licensing information.

An individual who discloses confidential information to an unauthorized person is guilty of a misdemeanor. See RCW 82.32.330(6) and 19.02.115(5)

82.32.330(6) and 19.02.113(3)
Acknowledgement of Confidentiality  employed by
swear or affirm that I have read and understand the requirements regarding the protection of tax and/or licensing sinformation provided by the Department as stated in RCW 82.32.330 and 19.02.115. I further understand that this information is privileged and confidential, and therefore shall not be disclosed to any person not entitled to knowledge information is privileged and confidential, and therefore shall not be disclosed to any person not entitled to knowledge information is privileged and confidential, and therefore shall not be disclosed to any person not entitled to knowledge information. I understand that my use or disclosure of confidential tax information may be further restricted by an information-sharing agreement.
Dated:(Signature)
SUBSCRIBED AND SWORN TO before me thisday of
(Signature of Notary Public)





# 6. Process for Tax and License Confidentiality Affidavit

- Agree to keep confidential information confidential
- Assure understanding of laws and penalties for violation
- Signed by
  - Each employee authorized to access confidential information
  - Authorized by: Finance Director, Treasurer, City Manager, or Mayor
- Complete before getting access to confidential information
- Keep it on file at local jurisdiction and send copy to DOR



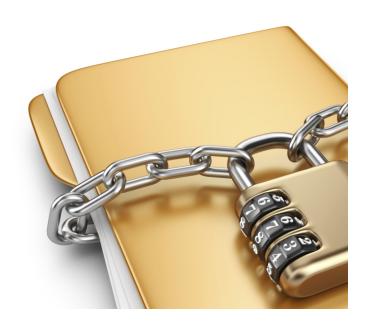
#### 7. Data Security Requirements Apply

- Maintain system and network security, data integrity and confidentiality
- Common security standards help ensure an effective and secure environment
- Remember:
  - o Print only information you need
  - Copy or download electronic data only as needed
  - Do not communicate confidential information via unsecured e-mail or text messages
  - Secure all data electronic or paper –
     while in transit, in use, "at rest" and during disposal



#### 8. Let us know if there's a breach

- Information about taxpayers is sensitive
- Businesses may need to know if there is a breach in order to protect themselves
- DSA requires notice of a breach to DOR
- State law requires notification of breaches of personal information held by government agencies in RCW 42.56.590
- Better to report than to find out the wrong way





#### Penalties for Breach of Confidentiality Are Severe

RCW 82.32.330 & RCW 19.02.115

- Misdemeanor sanctions include:
  - > Up to \$1,000 fine
  - ➤ Up to 90 days in jail
  - > Loss of job
  - Barred from employment by state or local government for two years





#### 10. Help is available!

DOR Public Records Office

(360) 705-6647

DORPublicRecords@dor.wa.gov



### Questions?





# Taxation of Spec Builders & Subcontractors

Jason Sayer
Tax Information Specialist



#### Speculative Building – Landowner

- Landowner builds on own land
- Real estate excise tax (REET)
  - No B&O tax on sale of real estate
- Pays sales tax on:
  - Materials, hired contractors, and temporary labor
- Sales tax sourcing
- Can't use reseller permit
  - Will not generally be eligible for reseller permit
- May not need to be registered with DOR
- Use tax/deferred sales tax liability



#### Contractors Hired by Spec Builder

- Must be registered with DOR
- Considered prime contractors
  - Owe retailing B&O tax
  - o Collect and remit retail sales tax from speculative builder
    - ✓ Sourced to job site
- Purchases for resale (use reseller permit)
  - Materials
  - Subcontractor services
  - Temporary labor



#### Land Ownership

- Speculative building based on land ownership
- Owner generally holder of recorded title
- WAC 458-20-170 list 4 attributes of real estate ownership:
  - The intentions of the parties in the transaction;
  - The person who paid for the land;
  - The person who paid for improvements to the land; and
  - o How all parties, including financiers, dealt with the land.



#### Pre-Sale Agreements

- Prospective buyer not owner by signing pre-sale agreement
- Spec builder sells property under construction, only work completed after the sale is prime construction
- Work prior to sale is speculative building
- Retail construction does not occur until after closing



#### Road Construction on Spec Projects

- Road dedicated to city or county, construction is taxable as public road construction
- No retail sales tax due on charges to a speculative builder for the road construction
- Contractor pays
  - B&O tax under Public Road Construction
  - Retail sales tax or use tax on all materials
    - ✓ Includes materials provided by the speculative builder, unless the speculative builder paid retail sales tax
- Road must be dedicated within I year



### Questions?





# **Break**



# Department of Revenue Sales Suppression Program

Audit Division





#### WA Sales Suppression Team

- Sales Suppression Audit Core Team
  - Bryan Kelly
    - ✓ Leading effort with Audit selection, training, implementation and communication with all levels of DOR
  - Mike Chertude
    - √ National subject matter expert
    - ✓ Presentations at conferences around the country
    - ✓ Participate on conference calls with states and other countries to share experiences
  - Jerome Salido
    - √ Working directly on investigations
    - ✓ Assisting auditors
      - > Data conversions
      - > Taxpayer meetings



#### Current States with Law or Pending Legislation

Alabama	California	Connecticut
Florida	Georgia	Illinois
Indiana	Kentucky	Louisiana
Maine	Michigan	North Carolina
North Dakota	Oklahoma	Rhode Island
Tennessee	Texas	Utah
Virginia	Vermont	Washington
West Virginia	Wyoming	Virginia
Minnesota *	Pennsylvania *	New York ^

As of December 16, 2015 (\* Pending)



#### **US Sales Suppression Cases**

- Connecticut \$17 million by a grocery store (1994 Stew Leonard's Dairy)
  - Uncovered by IRS during Income Tax audit
- Michigan \$20 million over four years by a restaurant chain (2007 – LaShish)
  - 13 restaurants
  - CIA uncovered due to information from sister-in-law
- Ohio \$3 million by restaurant chain (IHOP)
  - Uncovered by FBI and Joint Terrorism Task Force



#### **Under Cover Stings**

- 1997 Canadian Broadcasting Corporation set up a dummy store in Montreal.
  - ECR salesman approached CBC dummy store and explained and offered factory-installed suppression
    - √ Company was subsidiary of a US ECR distribution business
    - ✓ Salesmen actually gave interviews to CBC
- New York State Revenue set up a dummy store's in different cities.
  - o 70% of ECR / POS salesman offered suppression software



#### Two main Types of Software

- Constructed for manipulation [Phantom ware]
  - Installed in POS or ECR system
- Have software for manipulation installed [Zapper]
  - Thumb drive or other external drive



#### What is an ECR?

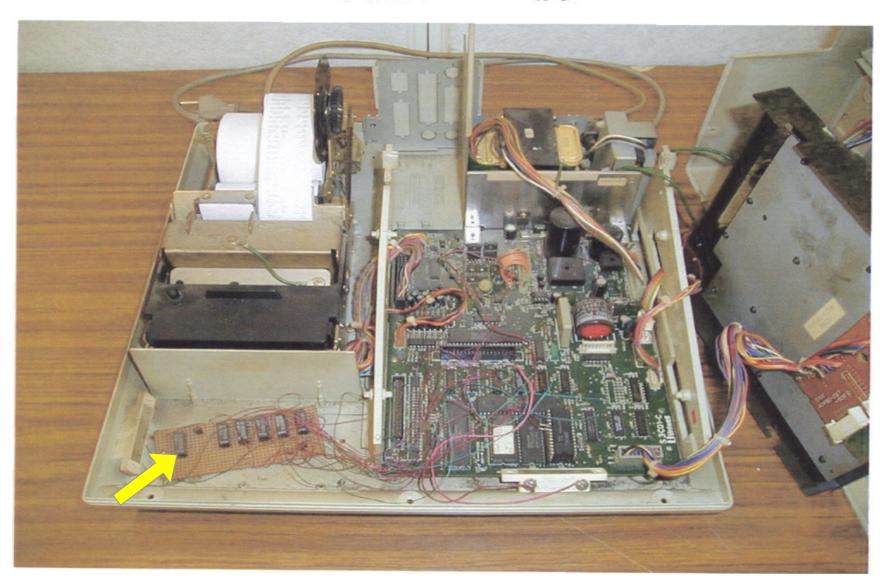
- Electronic Cash Register
- Mechanical or electronic device
  - Calculates and records sales tran
  - Attached drawer for storing cash
  - Usually prints a receipt
  - Can be part of a POS system





# Quebec Zapper

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#### What is a POS System

- Point of Sale
  - Not only where transaction is completed, but also can be point of return or take a customer's order
- Different Types
  - Stand Alone ECR
    - ✓ May have multiple units
    - √ Independent of each other
  - ECR based network systems
    - ✓ Multiple terminals
    - ✓ Arranged into a primary/secondary configuration
  - Controller Based Systems
    - ✓ Terminals are connected to a computer
    - ✓ Computer handles all the work
  - Cloud based POS
    - ✓ Allows software as a service
    - ✓ Just need an internet browser
    - ✓ Use of iPads or smart phones



#### **Problems**

- Current technology solutions require a receipt
- Internet-based Suppression [Zapper-as-a-Service]
  - Six cases in Portugal
- Suppression have migrated into credit cards
  - United Kingdom, Portugal & Norway
- Tablets/phones/hand-held devices



#### New Updates in Sales Suppression

- Software Downloaded from the Internet
  - Link could be provided
- Sales can be suppressed with Credit Card sales
  - Look to 1099-K forms from IRS Payment Card and Third Party Network Transactions (filed by CC Co.)
- Belgian Fiscal Devices effective July 1, 2013
  - Labor side Putting time cards through encryption system



#### Quebec's Efforts

- According to a study by RQ for 2002:
  - Percentage of restaurant operators who hide income: 48.4%
  - Percentage of hidden income relative to declared income:
     51.9% (for those who hide income)
- According to Revenu Québec's estimates for 2008-2009:
  - Tax losses (Quebec laws only): \$419 Million:
  - \$136 Million of QST charged by restaurant operators but not remitted to the government.



#### Quebec's Efforts

- An original approach in terms of tax audit :
  - Sales recording module (SRM) combined with an inspection process
  - Will generate additional revenues of over \$2 billion for the Quebec government by 2018-2019



#### Quebec's Efforts

- Sales Recording Module
  - What is a sales recording module (SRM)?
    - ✓ It's a microcomputer;
    - ✓ When connected to an electronic cash register or POS system, the SRM receives transaction data (customer checks, cash register receipts, credit notes), retrieves relevant information such as sales and tax amounts, and saves it in a secure memory;
    - ✓ Once it has saved the data, the SRM generates a digital signature, which it sends to the printer, along with the information required to print a customer check/invoice



## Quebec's Efforts

- Results
  - Data from the SRM
    - ✓ Over 400,000 periodic sales summaries received and processed;
    - ✓ Data collected by the SRM are compared with those of the data warehouse of Revenu Québec;
  - Restaurant owners who fail to declare part of their income more easily detected
  - Inspections
    - ✓ From September 1, 2010 to March 31, 2012:
      - > Number of inspections: 8,518
      - > Number of statement of offence: 2,568



## Quebec's Efforts

- Significant additional revenue
  - 2011-2012 project generated over \$160 million in additional revenue
    - √ \$60 million more than expected
    - ✓ Ensures profitability of the project which involved implementation costs of \$34.4 million and costs related to subsidy of \$60 million



## Quebec's Efforts

- \$100 Million spent for setup of SRM's in restaurants
- Estimates show . . . .
  - Initial investment made back in 9 months
  - o Estimate \$2.3 Billion additional tax gain by 2018





## More SRM Results

- Quebec Tax revenue increase I<sup>st</sup> year €117 million (15% VAT rate) – US Dollars = 132,771,600
- Sweden Tax revenue increase per year €355 million (25% VAT rate) – US Dollars = 402,854,000
- Hungary Tax revenue increase I<sup>st</sup> year €210 million (27% VAT rate) – US Dollars = 238,308,000
- Belgium & Turkey Passed law to start using them



## WA Sales Suppression Timeline

2009

- · Started research on topic
- Corresponded with Canada

2010

- Contacted Richard Ainsworth
- Continued in-state discussions/research
- · Started first undercover audit

2013

State law passed

2016

• First case to be prosecuted under WA law



- 2008 2009
  - Started with research Richard Ainsworth
  - Articles from internet
  - BC suppression cases
  - IRS materials on POS systems
- · 2010
  - Attended restaurant training seminars
  - Based on previous cases, selected an audit that fit our criteria



- Law Passed SB 5715 (July 2013)
  - Making the possession, sale, or use of zappers a class C felony
  - \$10,000 fine and / or 5 years in prison
  - It is unlawful for any person who has been convicted of violating this section to engage in business, or participate in any business unless:
    - ✓ All taxes, penalties, and interest lawfully due are paid, and
    - ✓ Enters into a written agreement with the department for the electronic monitoring of the business's sales, by a method acceptable to the department, for five years at the business's expense.



- Designated a Suppression Implementation Team due to new law
- Three Audit Division employees
- Continuing our work effort including:
  - Communication/Presentations
  - Pilot program in 4 in-state offices
  - Meetings with outside partners
    - √ AG's Office CLU
    - ✓ IRS Criminal Investigation Unit / DOJ
    - ✓ WA State Patrol
    - ✓ CA Board of Equalization Training classes



#### 2014

 Created industry specific (POS & ECR based businesses) workpapers for auditors

 Purchased 2 POS systems for Auditor training





# Concentrate on "High Risk" Businesses

- Not
  - ✓ If Mom or Pop runs the cash register
  - ✓ If publicly held enterprise
- Yes
  - ✓ If multiple locations with a remote but actively engaged owner [La Shish (Detroit); Ronan (Australia)]
  - ✓ Employees are paid wages under the table
  - ✓ Unusual ratio of cash-credit transactions
  - √ Unusual ratio of sales wages



# **Business Types**

- Auditing businesses utilizing POS systems
  - ✓ Not just restaurants, anyone utilizing a POS is a possibility
    - > Nail Salons
    - > Gas Stations / Mini Marts
    - Grocery Stores
    - > Liquor stores
  - ✓ High cash Businesses that use a POS or ECR system





# **Under Cover Buys**

How Revenue Quebec found its first "Zapper" in 1997

- Auditor visited a restaurant before opening an audit, saved her receipts, and looked for records in the daily sales files (z tape) of the ECR / POS system.
- Requires some luck?????
- How Washington found our first zapper

CA purchases 6 meals before contacting the taxpayer for audit. (PA = 12, Canada = 10)



## **Audit Process**

- Research performed prior to audit selection
- Possible buys
- Pre Audit Meeting
  - Restaurant questionnaire
  - More understanding of what auditors are doing will benefit future auditors in knowing what to look for
- Collect information on each POS System
- Perform Ratio Analysis Cash to Credit or Wages to Sales

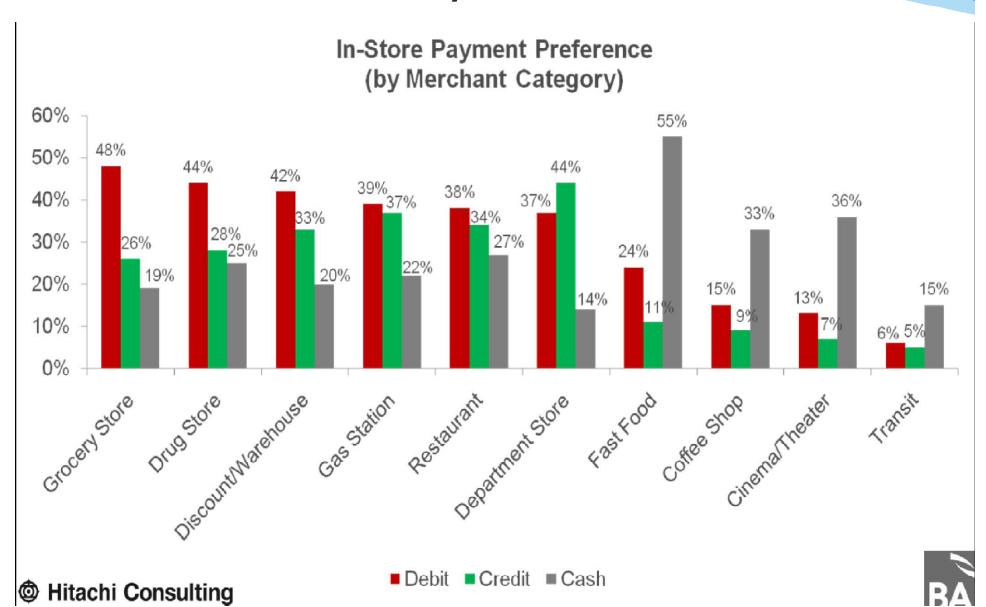


# Audit Procedures - Ratio Analysis

- Cash to Credit
- Analysis of Costs
  - Restaurant Industry Operations Report
  - Compare wages to sales
    - √ Salaries and Wages = 28.5% 33.6%
  - Compare food & beverage costs to sales
    - √ Cost of Food and Beverages = 31.5% 33.7%
- Other Factors
  - Neighboring Businesses
    - ✓ Does it make sense?
  - Lifestyle
    - ✓ Living within means?



# Cash to Credit Analysis





- Case I Retail restaurant
  - Cash to Credit = 25%
  - POS System = Prosecuted Canadian Company
  - Daily sales detail was obtained for three of the six dates meals were purchased.
  - One of the days there was evidence meals were suppressed from the POS system.
  - Based on available information it appears that two sales were deleted from the point of sale system.



Time: 12:22PM Date: Jun 23, 2010 Server: Lunch Server

# Guest: 3 Bill: 42759 Table : 407

1 RED CURRY CHIC COMBO	7.95
1 PEPSI	1.95
Subtotal	9.90
Tax	0.99

10.89 Total

Open Time : Jun 23, 2010 11:52AM

THANK YOU

Suppressed Sale

Date: Jun 23, 2010 Time: 12:22PM Server: Lunch Server # Guest: 3 Bill: 42759 Table: 407 CASHEW CHICKEN COMBO Subtota 1

Tota1

Open Time : Jun 23, 2010 11:52AM

Date: Jun 23, 2010 Time: 12:22PM Server: Lunch Server # Guest: 3 Bill; 42759 Table : 407

1 CASHEW CHICKEN COMBO	7.95
***************************************	
Subtota1	7.95
Tax	0.80
Total	8.75

Open Time : Jun 23, 2010 11:52AM

THANK YOU



received \$10.00 Certicate, and chance to win trip to Las Vegas Ask your server/manager for more detail. Restictions may apply.



Date: Jun 23, 2010

Bill: 43109

Server: Lunch Server

Date: Jun 23, 2010 Server: Lunch Server Time: 12:46PM # Guest: 3

Bill: 43109

Table : 403

1 GARLIC CHICKEN COMBO	7.95
Subtota1	7.95
Tax	0.80

Total

8.75

0.75

Open Time : Jun 23, 2010 11:58AM

THANK YOU

1 LL CASHEM CHIC Subtotal Tax

Total

9.85

Time: 12:46PM

# Guest: 3

Open Time : Jun. 23, 2010 11:58AM

THANK YOU

Suppressed Sale Date: Jun 23, 2010 Time: 12:46PM Server: Lunch Server # Guest: 3

Bill: 43109

Table : 403

1 CASHEW CHICKEN COMBO 7.95

Subtotal 7.95

Tax 0.80

Total

8.75

Open Time : Jun 23, 2010 11:58AM

THANK YOU



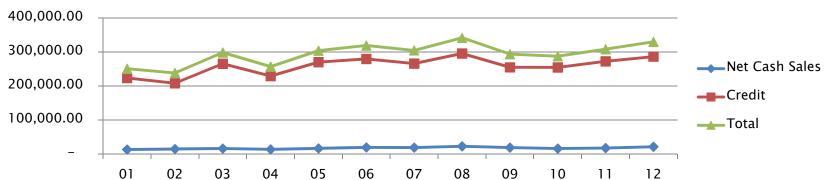
received \$10.00 Certicate, and chance to win trip to Las Vegas Ask your server/manager for more detail. Restictions may apply.



- Case 2 Retail Restaurant
  - Inconsistent numbering found Purchased meal ticket
  - Cash to Credit ratio is low
  - Wages to sales are also low
  - o Possible to assess tax based on average cash sales for industry
  - POS Company
    - ✓ Called company and spoke to representative (person who answered phone)
    - ✓ Offered software??



- Case 3 Retail Restaurant
- ACL Software used in Analysis
  - Cash tips in POS were flat (did not vary as % of sales)
  - Bank deposits consisted almost exclusively credit card sales.
  - Cash to Credit ratio flat and low





- Case 3 Retail Restaurant
  - Results
    - ✓ Based on inconsistent records, it was decided to estimate cash sales up.
    - ✓ Schedules were presented. Prior to deadline, taxpayer stated assessment was too high. Stated that there were a second set of records.
    - ✓ Owner demonstrated how to adjust sales by using an external flash drive that was not part of the main POS.
    - ✓ This will be the first case prosecuted under our law!



- Case 4 Retail Restaurant
  - 10 undercover buys
  - 2 sales receipts were missing (voided)
  - Next slide shows one sale correctly posted and one sale voided



Case 4 – Retail Restaurant

Invoice_Number	Total_Price	Total_Tax1	Grand_Total	Amt_Tendered	Amt_Change	Status
251649	0	0	0	0	1.71	V
251650	7.75	0.74	8.49	20	11.51	С

NAME: 21 ORDER # 49 CHECK# 251649 Closed to Cash DATE/TIME: 3/1 CASHIER: 10010 STATION: 02	2/2014	10:19:54 A	М
Chicken-terion Katsu-terio4*	14 100 101	\$7.75 \$8.95	\$7.75 \$3.95
Subtotal Tax GRAND TOTAL			\$16.70 \$1.59 \$18,29
Cash Amt Tendered Change Thed: 3/12/2	014 10	:1B:47 AM	\$18.29 \$20.00 \$1.71

TABLE # 50 CHECK# 251650 Closed to Cash DATE/TIME: 3/12/2014 CASHIER: 100101 STATION: 02	10:20:20	АМ
Chicken-teriOl*	\$7.75	\$7.75
Subtotal Fax GRAND TOTAL		\$7.75 \$0.74 \$8.49
Cash Amt Fendered Change Opened: 3/12/2014 10:	20:09 AM	\$8.49 \$20.00 \$11.51



- Case 5 Retail Restaurant
  - 6 Undercover Buys
  - I ticket altered 2 of 3 splits missing
  - Next slide shows the 3 splits and database entry



#### Case 5 – Retail Restaurant

							Tender
TxnID	BillNum	Total	Subtotal	Tax1	ItemDesc1	PayAmount	Desc1
					Special		
91411	33	11.77	10.75	1.02	SMALL	20	Cash
					1. Pho (SML)	-8.23	Cash

#5 - 1

#5 - 2

#5 - 3

Date: Jul 26, 2013 Server: Quy	Time: 01:29P"
Bill: 0033	Table : 5
Special LARGE Prawn Roll (1)	11.75
1 Bubble Tea	1.75
Subtotal	13.50
X	1.28
Total	14.78

Open Time : Jul 26, 2013 12:50PM

Thanks

	e: Jul 26, 2013 ver: Quy	Time:	01	:29P	М
	1: 0033	Table	:	5	
1	Special SMALL Prawn Roll (1)				10.75
1	Coffee				1.75
	Subtotal Tax				12.50
To	tal			13.	.69

Open Time : Jul 26, 2013 12:50PM

Thanke

Tax		1.02
Subtotal		10.75
1 Special SMALL Prawn Roll (1)		10.75
0033	Table	: 5
Nate: Jul 25, 2013 er: Quy	Time:	01:29PM

Open Time : Jul 26, 2013 12:50PM

Thanks



## Additional Efforts

- Joint efforts with other States and Countries
- Quarterly conference calls for field auditors dealing with this topic
- Learn through working more cases!



## Thank You!

- Please feel free to contact us with any additional Questions
  - Danielle Grindle Audit Program Manager
    - √ danielleg@dor.wa.gov
  - Bryan Kelly Audit Regional Audit Manager
    - ✓ bryanke@dor.wa.gov
  - Mike Chertude Senior Revenue Specialist
    - √ michaelc@dor.wa.gov
  - Jerome Salido Computer Audit Specialist
    - ✓ jeromes@dor.wa.gov



# Questions?





# 2016 Property Tax Legislation

Pete Levine Personal Property Supervisor



## Passed Bills – Property Tax

#### SHB 2519

Allowing nuisance abatement cost recovery for cities.

### HB 2842

Financing of improvements for state-owned lands to be transferred for private development.

#### SSB 5767

Revising local government treasury practices and procedures



## Passed Bills – Property Tax

**ESSB 6206** 

Authorizing the growing of industrial hemp.

SSB 6211

Concerning the exemption of property taxes for nonprofit homeownership development.

SSB 6337

Disposing tax foreclosed property to cities for affordable housing purposes.



# 2016 Tax & Administration Legislation

Joanne Gordon Legislative Coordinator



## Passed Bills – Tax & Administration

### SHB 2539

Relating to the inheritance exemption for the real estate excise tax

#### HB 2565

Reducing the frequency of local sales and use tax changes

#### EHB 2959

Relating to local business tax and licensing simplification



## Passed Bills – Tax & Administration

#### E2SSB 5109

Relating to infrastructure financing for local governments

## **ESSB 6328**

Relating to youth vapor product substance use prevention, and vapor product regulation, without permitting a tax on the sale or production of vapor products



## Passed Bills – Marijuana

HB 2520

Concerning the sale of marijuana to regulated cooperatives

**ESSB 6206** 

Authorizing the growing of industrial hemp



## Questions?





## Business Licensing Service (BLS)

Janet Shimabukuro Assistant Director, Taxpayer Services



## About Business Licensing Service (BLS)

 BLS is the clearinghouse for business licensing – offering hundreds of endorsements from 10 state agency partners and 67 city partners

✓ Agriculture

√ Liquor Control Board

✓ Ecology

✓ Licensing

✓ Employment Security ✓ Lottery

√ Health

✓ Revenue

✓ Labor & Industries

√ Secretary of State



### Current and Queued Partners

More than 30% of cities that license businesses work with BLS





## Cities in queue to join BLS









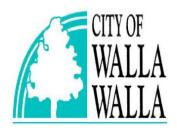


























### **Combined Licensing Process**

SOS A new convenience store Profit corporation in Olympia submits a DOH **DOR** Sell medication Register for tax business application **LCB** LNI Sell been Hire a minor Olympia LOT **AGR** Sell lattery Sell gasoline **ESD** Hire staff



## Benefits of BLS to City Partners

• BLS handles all registrations and renewals

Reduced printing/mailing costs

Reduced city staff time

Local regulatory control

Increased compliance





## My DOR – launched June 6<sup>th</sup>

- Benefits for WA businesses:
  - Streamlined business application
  - Secure, online updates of accounts
  - Account view for trade names, corporate registrations and locations
  - Online application or renewal for almost every endorsement
  - City limits locator (GIS) to ensure appropriate local licensing
  - New, improved Business Licensing Wizard
  - More robust Business License Search

Now available from business.wa.gov/BLS



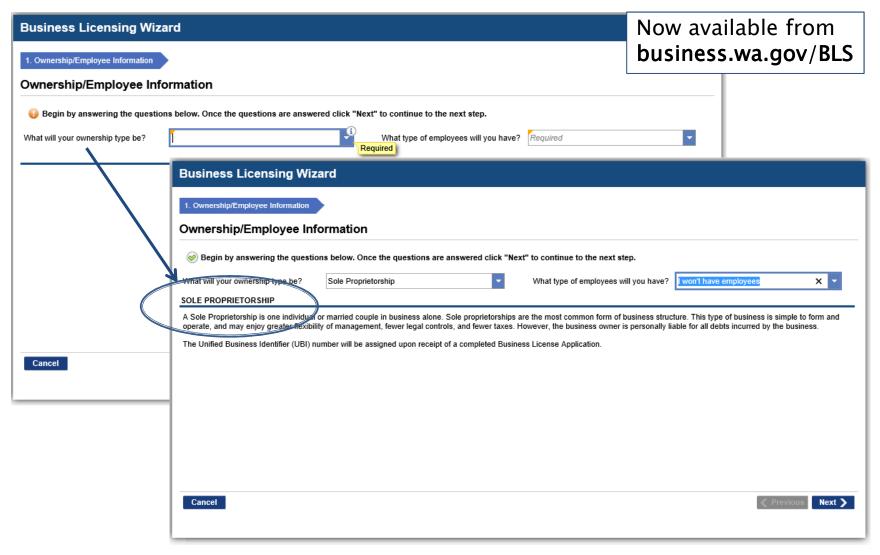
ase sign in to access this service

ives access to multiple Washington state government services.



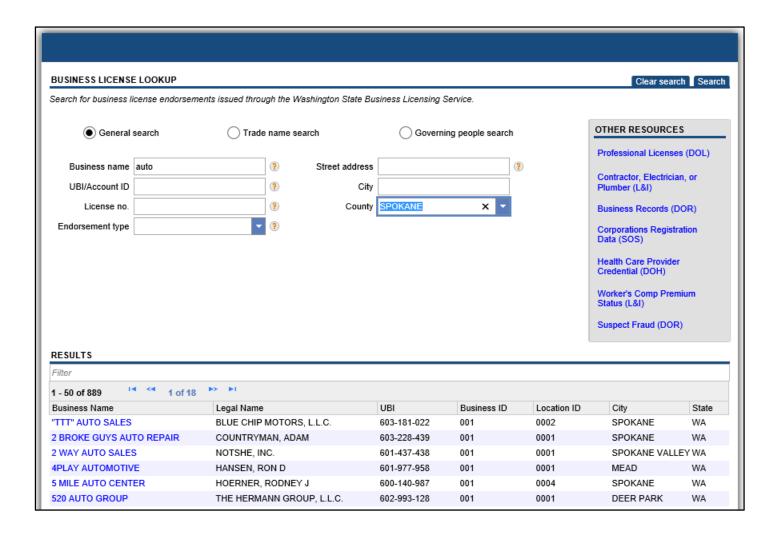


## New Business Licensing Wizard





#### New Business License Search



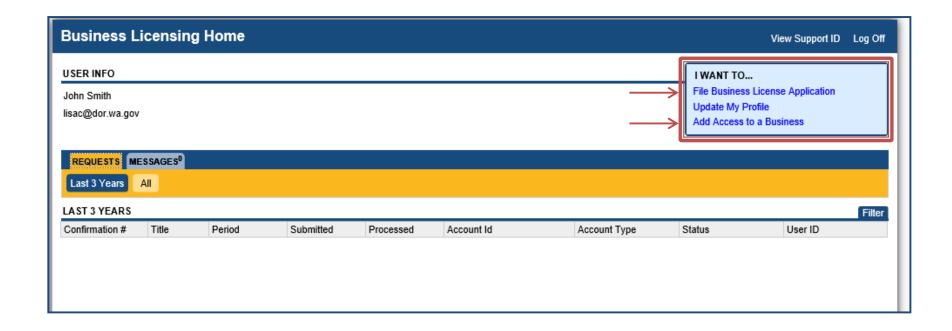


# My DOR – Login

Revenue Washington State		My DOR	
My DOR		Register Enter your contact infor	mation
Please sign in to access this service.		Name Email	
User ID	New User?	Confirm email	
Password	See if you have a User ID Sign Up	Create a User ID and p	assword
Sign In		Password	
One User ID gives access to multiple Washington state government services.  Forgot your User ID?  Forgot your password?		Confirm password  Secret question	What city were you born in?
Activation code?		Secret question answer	
Need assistance? Contact us  Your Privacy   Access Agreement  © 2016 Washington State Department of Revenue and its licensors. All rights reserved.		SecureAcce WASHING	PSS TO N®

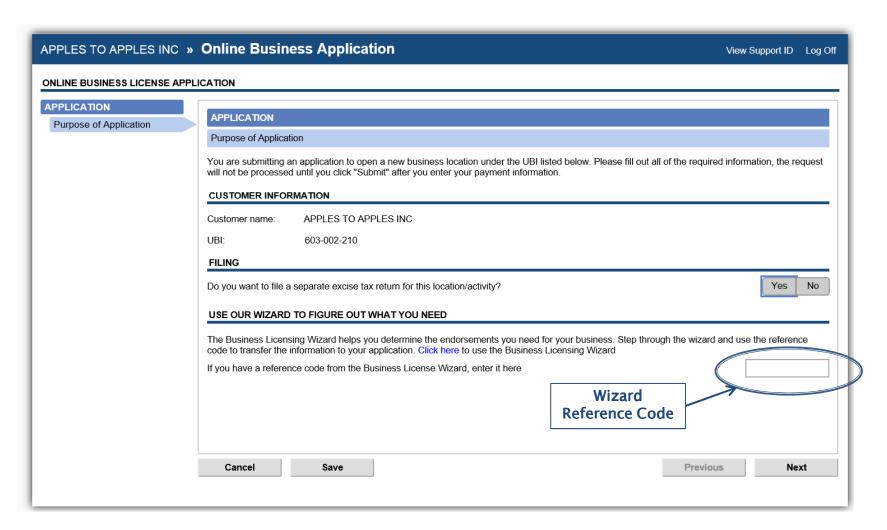


## My DOR – Business Licensing Home



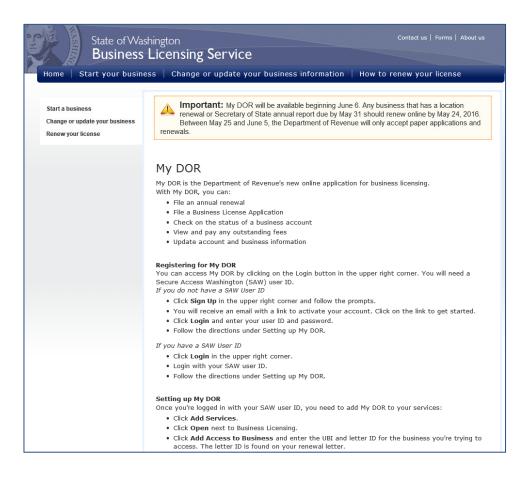


## My DOR - Online Business Application





## My DOR – User Help



- Help information page on business.wa.gov/BLS
- "How To" videos available on:
  - Setting up your login
  - Adding access to your business
  - Adding attachments



#### New Partner Portal

- New system simplifies our partners' licensing work
  - Fewer steps to update endorsement statuses
  - Enhanced searches, including wildcards (\*)
  - City limits locator (GIS) to ensure appropriate local licensing
  - View license and other images directly in the system
  - Robust reporting on licensees and endorsements



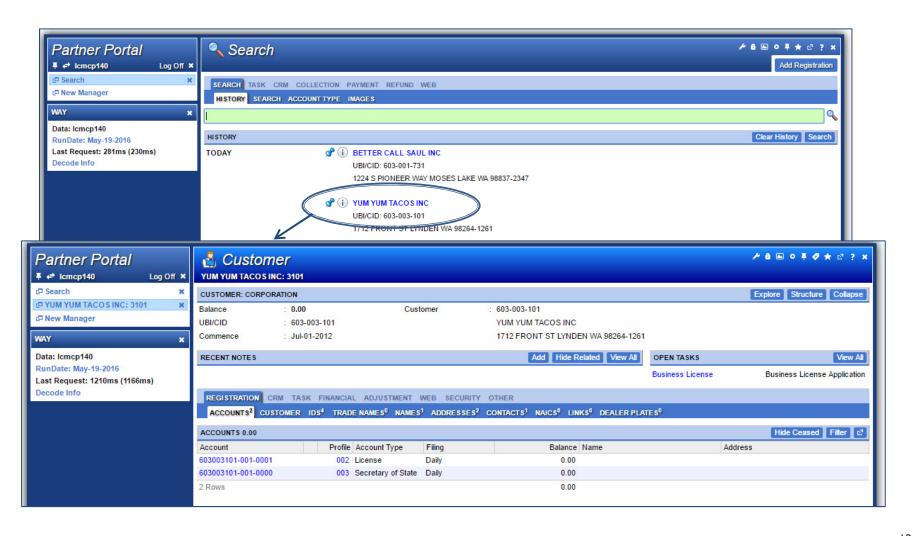








## New Partner Portal – Viewing Customers





# Questions?





## Miscellaneous Updates & Closing

Patti Wilson Local Government Liaison

Evaluations will be sent via email, please provide feedback